

Pulse 360 for Cyara Customers

Combining the power of Cyara Pulse & Voice Assure with AI-driven innovation



Customer expectations are changing, and it's up to you to deliver error-free interactions faster. How can you manage that while also protecting your organization from financial, reputational, and compliance risks?

Meet Cyara **Pulse 360**: the industry's *only* AI-driven CX monitoring solution.

Whether you're using Pulse or Voice Assure, **Pulse 360** is the natural evolution, taking everything you already love about Cyara and adding: full visibility, automation, and smarter insights.

By switching to **Pulse 360**, Pulse customers gain:

- ✓ Voice infrastructure diagnostics
- ✓ Real-time, global testing across voice, SMS, web, and more
- ✓ Smarter alerts with insight-rich notifications
- ✓ 100% automated result verification
- ✓ Carrier network performance insights
- ✓ Incident management
- ✓ True in-country testing in more than 120 countries

By switching to **Pulse 360**, Voice Assure customers gain:

- ✓ Expanded CX coverage across every customer channel
- ✓ Built-in diagnostics for even faster issue resolution
- ✓ Real-time insights via call explorer
- ✓ Enhanced self-service flexibility
- ✓ Advanced IVR monitoring
- ✓ Discovery & Test Generation
- ✓ Incident Management



Pulse 360: Customer-driven innovation

Cyara customers asked for more insight, more automation, and more control over every step of the customer experience.

Pulse 360 is the only solution on the market that answers that call.

With **Pulse 360**, you'll detect problems earlier, diagnose them faster, and resolve them before they affect your customers.

Contact your Cyara representative or support@cyara.com